ITCC Annual Report 2011-2012

For this and our monthly minutes, see:

The following issues have been dealt with by the ITCC in the current academic year:

1. **CIO Search.** The previous CIO, Margaret Cline, is now working on analysis of e-Learning strategies for Missouri S&T. As of late March, 2012, we have an Interim CIO, John Bax, and have begun a search for the new CIO. The search committee is chaired by ITCC Chair Don Wunsch, and includes representation from faculty, staff, library, department chairs, UM System, and the CIO from another campus. This was an important topic in the April and May ITCC meetings.

2. **e-Learning Subcommittee.** e-Learning is becoming an increasingly visible and important activity in higher education. The ITCC received a briefing from Henry Wiebe on our current activities in e-Learning and also had a briefing on the subject at our Open Forum, as well as briefings at other meetings about new initiatives. The Subcommittee is open to new members, who do not have to be ITCC members. (This applies to all ITCC Subcommittees.)

3. **Meetings Involving UM System IT.** We have conducted several meetings using the Telepresence room to facilitate interactions with UM System IT. UM System people have also attended meetings in person at S&T in response to our invitations. Key items involving UM System were the email policy, the UM IT Strategic Plan, and the Business Policy Manual regarding Management, Access and Use of IT Resources. An important theme of these meetings was that policy changes need to go through the ITCC as the relevant faculty governance body with respect to changes that affect IT.

4. **Research Computing Subcommittee**. Dell hosted a Research Support conference at Missouri S&T and attendance was strong. The ITCC passed a motion recommended by its Research Computing Subcommittee aimed at strengthening Research Support on campus. Missouri S&T had several attendees at SC 2011 (SuperComputing 2011) and is planning to exhibit at SC 2012 in the Fall.

5. **Open Forum**
The ITCC continued its tradition of doing the Open Forum annually in conjunction with the Teaching and Learning Technology Conference that meets on campus in March. The Open Forum this year included detailed explanations of e-Learning and intellectual property, enhancements to the faculty web page system based on feedback, a demo of

tablet computers, overview of the IT budget, research computing, and a review of Residential Pricing model discussions from the January ITCC meeting.

6. **Computer Security Subcommittee**

We again held a video competition for October 2011 Computer Security Awareness month.
The ITCC also received reports on computer security implications of the Microsoft Exchange update.
Brainstorming for October 2012 is welcome.
Please email Don Wunsch with ideas. There are no bad ideas at this stage.

7. **Business Policy Manual**
An important recurring theme in meetings with the ITCC and the UM system has been updates to the Business Policy Manual. This includes language directing that university resources be used for university business when such resources are provided. Several reasons for including this language were discussed. The ITCC passed motions regarding this process in its April meeting, and in its May meeting provided details of motions passed in previous years regarding how best to implement our policies. We expect that these inputs will provide important guidance as to how the policies are carried out.

8. **Email**

Faculty email upgrade to Microsoft Exchange Server 2010 and Archiving

 Our Faculty email system was upgraded to Exchange 2010, involving new equipment and software. This was covered during several of our meetings and included a storage upgrade to 15GB.

This did raise an issue with the faculty about archiving policies. The ITCC successfully lobbied at the System level to avoid contemplated policies that would prevent local archiving. The faculty is encouraged, however, to maintain an awareness of what items are and aren't worth keeping and delete unnecessary items when practical to do so. The new system has options for automatic time windows for data retention and deletion. See ITCC minutes and the IT Web Site for more details.

9. **Web presence.**
An upgrade to the faculty web page system was demonstrated at the ITCC Open Forum in March. IT is also upgrading its web site development system and has provided

training sessions. Documentum is being replaced by Terminal Four as our Web Content Management System.

10. **The first meeting of next year will be Wednesday, August 29, 4-5:30 PM, Room 236 EECH, unless otherwise announced prior to that date.** The agenda will include election of new officers, CIO search update, Scheduling of Upcoming Meetings, and IT Organization.

Motions are summarized on the following page.

Motions listed by month (excluding those to approve minutes or to adjust dates or agendas of meetings)

January
Motion
The ITCC urges IT and the campus at large to increase the support for research computing so that S&T faculty can effectively compete with faculty at other research universities. In particular, we urge IT to immediately increase the size of the research computing support group by at least two technically trained people so that the present staff has the help it needs to meet emergencies and to provide assistance to faculty planning new computing facilities. In order to attract qualified people and to prevent the current personnel from leaving it is essential that the campus pay adequate (market) salaries. In addition, the committee believes that adequate research support requires a permanent dedicated funding stream to keep the equipment up to date. We urge the S&T administration to find a way to make these changes possible.

Motion carried unanimously.

April

 Motion
The ITCC thanks Margaret Cline for her contributions to IT and wishes her only the best in her new S&T e-Learning role and beyond.

The motion carried unanimously.

Motion: Researchers are the individuals most qualified to determine with resources are to be used in multi-university collaborations. Also, all resources provided by research grants are used as determined by the PI and Co-PI's of the grant.

The motion carried unanimously.

Other exceptions should be discussed at a future ITCC or on a case-by-case basis.
As for this motion, the ITCC recommends that either it gets into the final version of the policy or otherwise the Interim CIO Bax grants a blanket exception in line with motion.

Bax expressed satisfaction with either way of handling it.

Motion: IFC is not a substitute for the ITCC in deliberations re IT issues affecting Missouri S&T.

Discussion ensued. This is not the only case wherein IFC was claimed as "faculty buy-in" for changes affecting IT. If it affects IT on our campus, there is no faculty buy-in unless the matter goes through the ITCC. The ITCC is committed to, and has a track record of, timely and collaborative responses when the administration needs feedback.
The motion carried unanimously.